

EXCHANGE – RETURN FORM

Name/ Surname: Tel:.....

E-mail: Return date: Order Nr.:

1. What is being returned?

SKU	Description	Quantity	Size	Reason of return*
_____	_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	_____	<input type="checkbox"/>

* 1. Too large • 2. Too small • 3. Change of color • 4. Defective • 5. Other

2. What would you like in return?

SKU	Description	Quantity	Size	Color
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

3 – Pack the goods along with the receipt and the Exchange/ Return form. In case of an issued invoice, the customer must issue a delivery note and include it in the package.

Goods must be in their original state and packaging, not used, with all labels attached.

4 – In case of exchange of goods, the cost for return and re-shipment is 5€ and is paid by the customer upon receipt of the exchange order.

In case of return of goods and refund, the cost is 1,90€ and it is withheld from the amount to be returned.**

5 – Call Geniki Taxydromiki (t. +30210 4851100) to collect the package on collector’s expense.

- Send to:
STOP AEBE,
Anapafseos 2-4,
18546 Piraeus,
tel. +30 210 4626800
within 14 days from delivery date

** We bare no responsibility if a package is lost during return before it reaches us. That is why we suggest you use Geniki Taxydromiki for your exchanges/ returns. For returns outside Greece, the shipping method is upon customers decision. All expenses burden the customer in full.

The value of the returned goods will be offset against the value of the goods to be replaced. Any additional charge including shipping/ cash on delivery costs will be paid to the courier staff. In case of incorrect money collection by the courier company that leads to the deposit of the amount of money in a bank account by STOP, the bank costs burden the customer.