CHANGE – RETURN FORM

Name/ Surname: ..... Tel:.....

E-mail: ..... Return date: ..... Order Nr.: .....

What is being returned?

Item code (SKU)	Description	Quantity	Size	Reason of return*
.....	.....	.....	.....	☐
.....	.....	.....	.....	☐
.....	.....	.....	.....	☐
.....	.....	.....	.....	☐

***** *1. Too large • 2. Too small • 3. Change of color • 4. Defective • 5. Other*

What would you like in return?

Item code (SKU)	Description	Quantity	Size	Color
.....	.....	.....	.....	.....
.....	.....	.....	.....	.....
.....	.....	.....	.....	.....
.....	.....	.....	.....	.....

STEPS TO FOLLOW*

- Pack the goods along with a copy of the receipt and the Change - Return form. In case of an issued invoice, the customer must issue a delivery note and include it in the package. Goods must be in their original state and packaging, not used, with all labels attached.
  Return must be made within 14 days from delivery date.
  Returns of purchases by business professionals must be accompanied by a delivery note
- Call **Geniki Taxydromiki** (t. +30210 4851100) to collect the package **on collector's expense**.
  SEND TO: STOP AEBE, Etolikou 26-28, GR 18545 Piraeus, t. +30 210 4626800

- The cost for return and re-shipment is **5€ and is paid by the customer** upon receipt of the exchange order. **In case of return of goods and refund, the cost is 1,90€** and it is withheld from the amount to be retuned. Mention your IBAN in the Return form (within Greece only).

IMPORTANT – Keep the voucher number and inform us of your return at eshop@stop.gr.

**We bare no responsibility if a package is lost during return before it reaches us. We suggest you use Geniki Taxydromiki (within Greece only) for your changes/ returns. For returns outside Greece, the shipping method is upon customer's decision. All expenses burden the customer in full.*

** The value of the returned goods will be offset against the value of the goods to be replaced. Any additional charge including shipping/ cash on delivery costs will be paid to the courier staff.*

** In case of incorrect money collection by the courier company that leads to the deposit of the amount of money in a bank account by STOP, the bank costs burden the customer.*